

Internship Opportunity Nebraska Attorney General's Office Consumer Protection Division Mediation Center

The Consumer Protection Division of the Nebraska Attorney General's Office is looking for interns to work in our Consumer Mediation Center. This unique volunteer opportunity offers hands on experience working directly with consumers in need of help as a Complaint Mediator.

Working in the Mediation Center of the Consumer Protection Division of the Nebraska Attorney General's Office will give you the opportunity to train as a complaint mediator and eventually handle consumer complaints as a trained Mediator. Contact with consumers will be made via the Consumer Help Line, as well as through mail and email. Therefore, good communication and writing skills are of utmost importance. Mediators will also have the opportunity to help with special projects within the Consumer Protection Division of the Nebraska Attorney General's Office.

As a complaint Mediator you will learn:

- **Nebraska and U.S. laws relating to consumer protection and deceptive trade practice matters**
- **How to mediate complaints between consumers and businesses**
- **Nebraska government and the services offered to Nebraska consumers**
- **Community and statewide resources**

The Nebraska Attorney General's Office is dedicated to assuring equal employment opportunity to applicants and employees in all aspects of personnel administration without regard to political affiliation, race, color, national origin, sex, age, marital status, mental or physical disability, or religious creed and with proper regard for their privacy and constitutional rights. This position is eligible for veterans' preference. Work is performed under the general direction of the Mediation Center Supervisor and the Bureau Chief.

If you are interested in becoming a Complaint Mediator in the Consumer Protection Division of the Nebraska Attorney General's Office, or you would like additional information regarding the internship, please contact Tessa Peters at 402-471-8881, or submit your resume to ago.consumer@nebraska.gov.